

Mode*Plus*SM

VSC Brochure

Not all surprises are fun

Get protected with a ModePlusSM
Vehicle Service Contract

ModePlusSM



ModePlusSM Vehicle Service Contract

Worry-Free Protection

With **ModePlus** Vehicle Service Contract (VSC) protection, you can enjoy your vehicle ownership and avoid unexpected, costly repairs. This protection will provide for the repairs of eligible parts, up to the contract's limits of liability, due to a mechanical breakdown during the term of your contract in the event of a mechanical failure.¹

In the event of a covered breakdown, your protection includes additional benefits, such as:

- **Towing**
- **Car rental reimbursement**
- **Trip interruption reimbursement**

With multiple contract lengths, you can select the VSC that best suits your needs and driving habits. Compared to the cost of major car repairs, it's just dollars a day for peace of mind. You can choose the terms of your agreement:

- 12 months/12,000 miles
- 48 months/48,000 miles
- 60 months/60,000 miles

¹A covered part that fails to perform as intended due to an internal mechanical or electrical defect, or fails to perform within manufacturer's specifications due to wear and tear. A reduction in operating performance from wear and tear is not covered unless the amount of wear and use exceeds manufacturer's specifications.





What's Covered

ModePlus VSC covers the reasonable cost of preauthorized repairs to covered parts resulting from a breakdown, up to the liability limits for your plan, less your deductible.¹

- **Towing**

Up to \$150 reimbursement per breakdown

- **Car Rental Reimbursement**

If your vehicle is required to be in a repair facility overnight for covered repairs, we will reimburse car rental costs incurred up to 20 days @ \$35 per day while your vehicle is being repaired.

- **Trip Interruption Reimbursement**

Up to five days at \$125 per day for commercial lodging and meals if your car breaks down 100 miles or more from home, and your car is kept overnight by the repair facility.

- **Deductible Reimbursement**

If a breakdown is covered by another warranty or guarantee, and you are charged a deductible for the repair, we will reimburse you up to \$100 of that deductible, provided that the breakdown is covered under this contract (Deductible Reimbursement not available in Utah).

Dependable Extended Protection

Peace of Mind

Performance under the VSC is fully backed by an "A" Excellent-rated insurance company.

Nationwide Protection

A toll-free number is provided to you for fast, courteous claims service. Plans are honored in all U.S. states.

One Deductible per Visit

Take advantage of one deductible per visit, no matter how many components are affected.

¹See contract for terms, conditions, coverages and exclusions. Your actual contract may differ based on state requirements.

FAQ

See [contract](#) for exact terms, conditions, coverages and exclusions.

Why should I purchase ModePlus VSC?

Aside from purchasing a home, buying a vehicle is one of the largest investments you will make. Protect your vehicle with a VSC, so you can enjoy worry-free ownership and avoid unexpected, costly repairs due to mechanical breakdowns.

When does my ModePlus VSC protection start?

Your protection begins 30 days and 1,000 miles after the contract purchase date.

Do I have to take my vehicle to a dealer for repairs?

No. You can take your vehicle to any licensed repair facility in the U.S. With ModePlus VSC, you have nationwide protection.

How do I file a claim for a covered mechanical breakdown?

Take your vehicle to the licensed repair facility of your choice. Instruct the repair facility to contact the Administrator at 1-888-919-3718. The repair facility must obtain prior approval before performing any repairs.

Can I cancel my ModePlus VSC?

Yes. You can cancel your ModePlus VSC by contacting the Administrator at **1-888-919-3629**.

- If you cancel your vehicle service contract within 60 days and no claims were filed, you will receive a full refund.
- If you cancel after 60 days or if a claim was filed, you will receive a pro rata refund less claims paid (where permissible) and any applicable cancellation fee.¹

Can I transfer my ModePlus VSC?

Yes. If you sell your vehicle, the remaining ModePlus VSC coverage can be transferred to a private party purchaser.

- \$50 transfer fee applies.
- ModePlus VSC purchase price must be paid in full.
- Please contact Administrator for the repaired transfer forms.

This Contract is administered by:

American Auto Guardian, Inc.
P.O. Box 925, Arlington Heights, IL 60006-0925
1-888-919-3629

Provider: United Service Protection Corporation
In FL, AAGI of Florida, Inc., P.O. Box 925, Arlington Heights, IL 60006-0925, FL License # 18-822197727

In OK, Assurant Service Protection, Inc.,
P.O. Box 21647, St. Petersburg, FL 33742

¹Terms of a cancellation may be subject to state law. Please see your contract for additional cancellation information.

To view the customer contract and see if Mode*Plus* VSC is offered in your state, please [click here](#) or go to www.getmode.com/en-us/mode/vehicle-protection.html.

**Have a plan when the
unexpected happens.**

